

# HARNEET SAHI

## Full Stack Developer

### CONTACT

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### SKILLS

**Front End Development:** HTML, CSS, SCSS, JavaScript, TypeScript, ReactJS, NextJS, Astro, Tailwind

**Back End Development:** NodeJS, Express

**Database:** MongoDB, PostgreSQL, Prisma

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### EDUCATION

#### Master of Global Business

##### University of Victoria

2018-2020

I did two consulting projects with a Taiwanese and an Austrian company as part of my abroad semester in Taiwan and Austria:

##### National Sun Yat-Sen University, Taiwan

**BXB Electronics Ltd.:** Created a market entry strategy for the Southeast Asian region, leveraging comprehensive analysis of competition and current market presence.

##### Johannes Kepler University, Austria

**Pöttinger:** Conceptualized a collaborative intranet platform to enhance communication and collaboration among employees at Pöttinger and its 16 global subsidiaries.

### PROJECTS

#### Solana Token Launchpad

<https://solana-token-launchpad.onrender.com>

Users can create Solana tokens in devnet by entering a token name, symbol, and uploading an image. The web app converts data into metadata, hosts in a decentralized storage, and creates a token with a link to solana explorer. Built in TypeScript, React, Express, Storacha.

#### Yapper - Chat Application

<https://chatapp-yapper.onrender.com/>

Created a chat application using Socket.io, Express in NodeJS with MongoDB as database. Used TypeScript and React for frontend and Zustand for state management.

#### KeepNote - Note taking and Sharing Application

<https://keepnote-sharenote.onrender.com/>

Backend in NodeJS and Express, TypeScript, React, and Tanstack Query for frontend, with MongoDB for database.

Users can take notes and share the notebook using a shareable link and stop sharing at any time, which will immediately revoke public access.

### WORK EXPERIENCE

#### Concierge Coordinator

RBCx Ventures, Royal Bank of Canada

Sept 2022 - Jan 2024

Executed user testing at ground level for a new feature launch by collaborating with vendors and end-users to identify potential shortcomings and develop solutions to address them effectively. This hands-on approach helped me understand product refinement and how to fill any gaps in its functionality.

#### Resolution Specialist

Switch Health

April 2021 - May 2022

Streamlined the resolution process of inquiries related to covid-19 testing kit distribution, supply chain discrepancies, and federal testing protocols. Managed a team to help de-escalate critical product and billing issues.

#### Inbound Problem Solver

Amazon (contract position)

Oct 2020 - March 2021

Troubleshoot and resolved problems associated with inventory, such as damaged products, labeling errors, and shortages or overages. I worked closely with process associates to ensure a smooth workflow and minimize disruptions to operations to achieve key metrics.